

# FINE CAUSE Productivity APP

Click here to see user guide of the APP.

Settings of WiFi extender on standard machine

FINE CAUSE will provide services for its standard product as below:

1. a SSID; 2. APP password; 3. WiFi extender IP

(Each machine holds different SSID / APP password / WiFi extender IP given by FINE CAUSE)

To see your production status, you will need to access WiFi connection first. First of all, turn on the machine and connect to WiFi.

## Mobile phone WiFi settings

1.



## Laptop WiFi settings

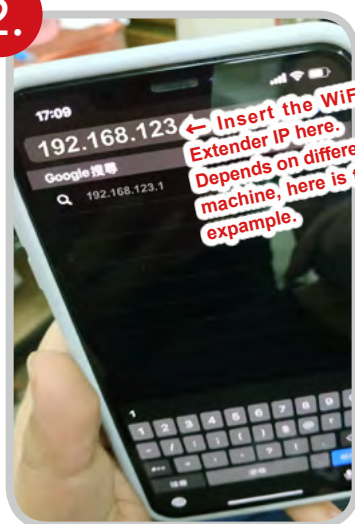
1.



- ▶ The WiFi extender is located behind the 7" screen panel connected with wire between its middle orange port and your laptop. Activate WiFi, and search SSID (e.g. **FA123450000123**). Following steps are the same as mobile phone settings referred to 2. ~ 11.

- ▶ When access to WiFi via mobile phone, make sure your WiFi connection is activated. Connect to SSID **FA123450000123**(the aforesaid figure is an example SSID of the machine). The Network does not require password when connected. Follow 2. ~ 11. for further steps.

2.



3.



### Note for users:

Please access Internet Explorer instead of Google Chrome to avoid "Login Failed" when set up WiFi connection of the machine.

- ▶ Insert the WiFi extender IP to search URL.
- ▶ WiFi settings on a laptop shall be conducted via Internet Explorer and type the WiFi extender IP to search URL.
- ▶ Enter login page along with WiFi extender IP, and insert default account number "admin" and password "admin".

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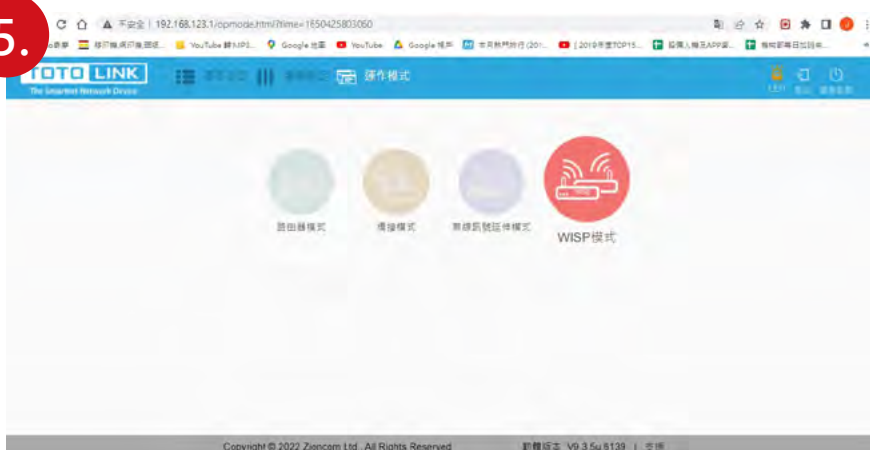


4.



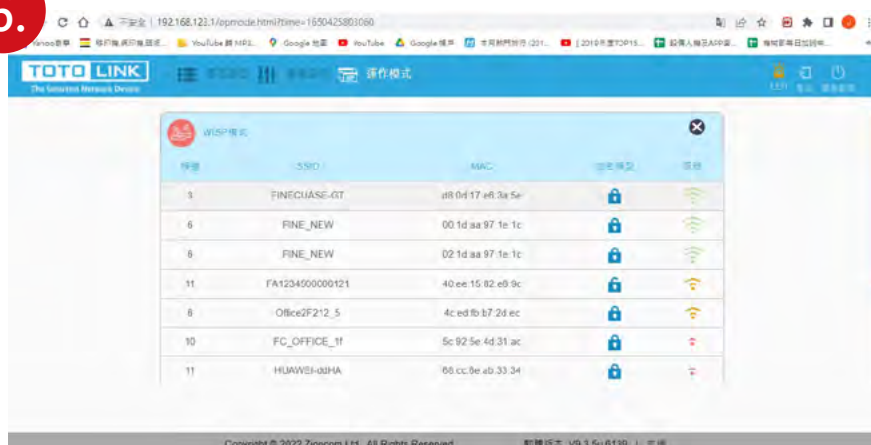
▶ Click "運作模式" on top right hand corner of the page after login.

5.



▶ Click "WISP" on left column of the page.

6.



▶ Select the SSID from the listed WiFi networks below.

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**7.**

▶ Type the password

**8.**

Herein demonstrates the SSID of WiFi extender on the machine.

Click " 下一步 ".

**9.**

▶ Click " 套用 ", and the WiFi extender will reboot within few seconds.

**10.**

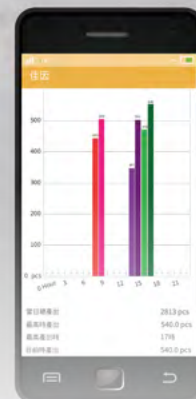
When connected to **WiFi**, a red signal flashes on the screen and occurs once every 10 seconds with data refreshing as well.



**11.**

▶ Hereafter introduces download guide of FINE CAUSE Production Watcher, Download / Use.

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1.



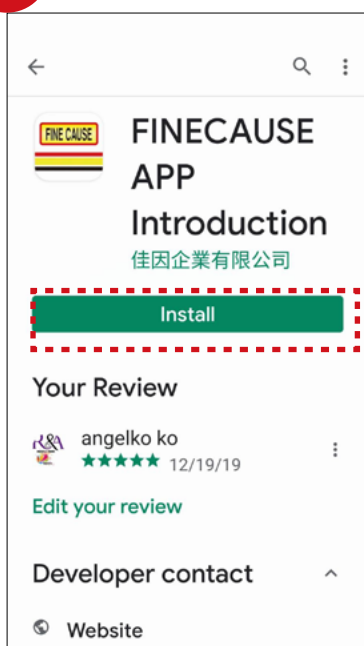
Click to download



Scan QR code to quick download

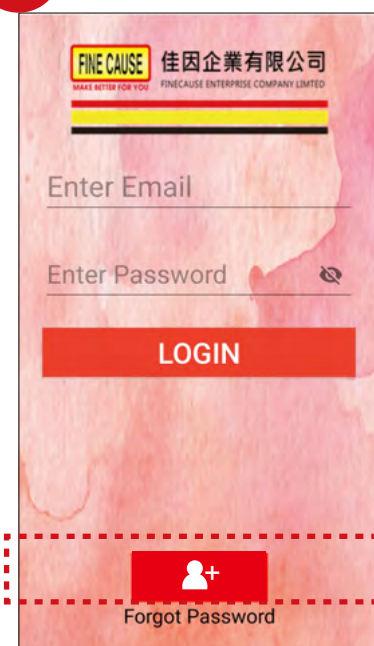
▶ Search **finecause** on GooglePlay, and download the APP. Website: <https://pse.is/M6SXA>


2.



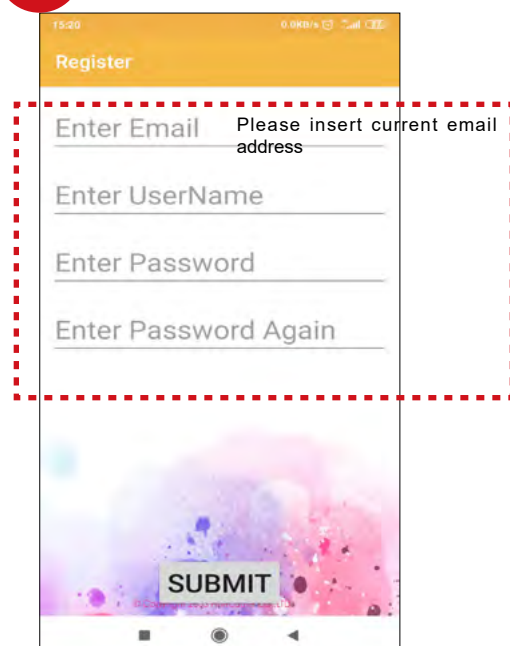
▶ Click "Install" to download

3.



▶ First-time installation, click  to create your account

4.

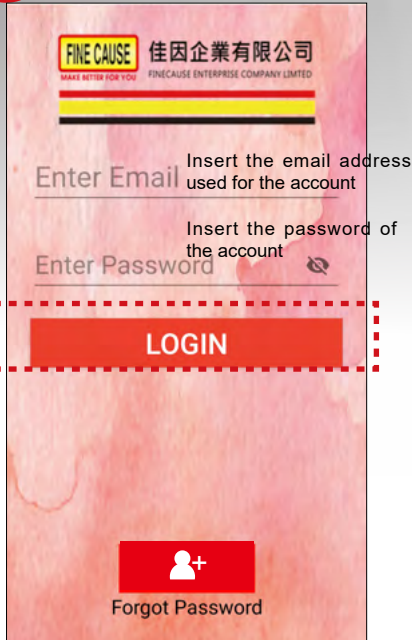


▶ Fill in the lines. Insert your name or company name to the Account and set up a password.

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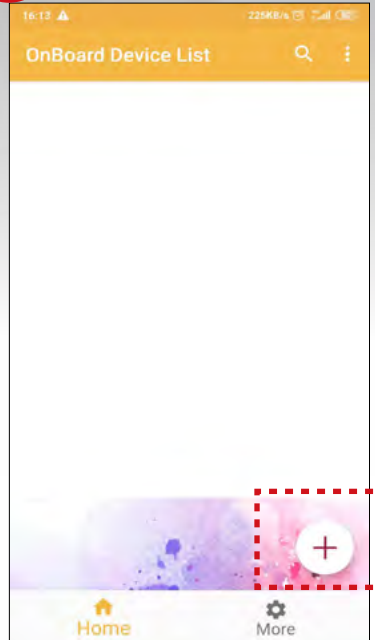


5.



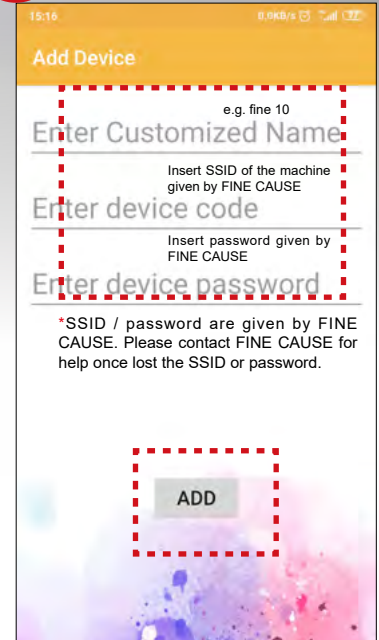
- ▶ Insert the registered email address and password, and click "LOGIN".

6.



- ▶ Click the symbol "+" to add new network connection

7.



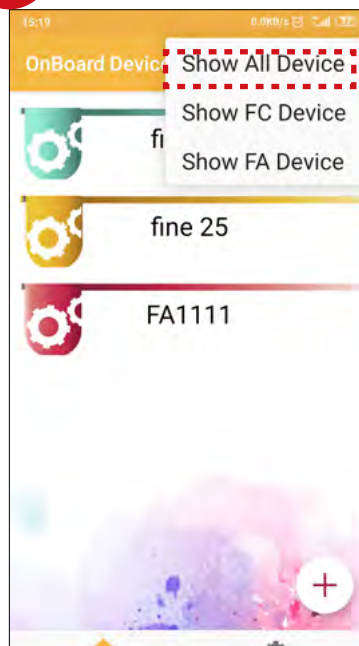
- ▶ Insert the machine name / SSID / password, and click "Add".

8.



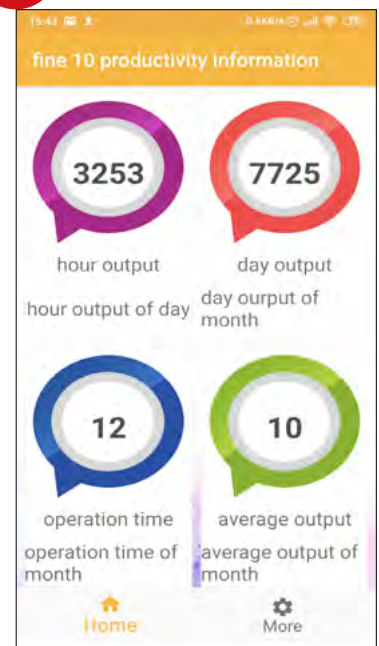
- ▶ This is how it looks after adding your machine SSID to the APP. The addition is unlimited.

9.



- ▶ Click the 3-dots icon on top right hand corner of the page and enables to control classification and display.

10.

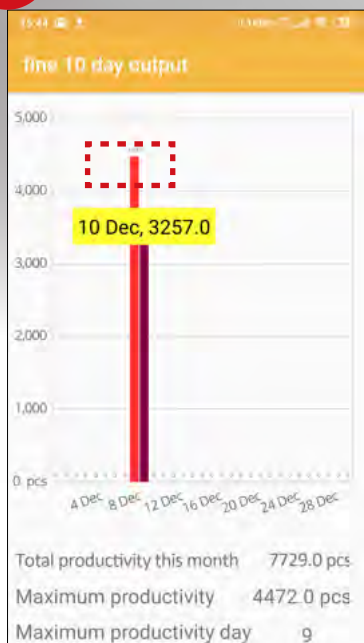


- ▶ Real time production data including hourly and daily production / running time / average production rate.
- ▶ Scroll the screen down to update the data.

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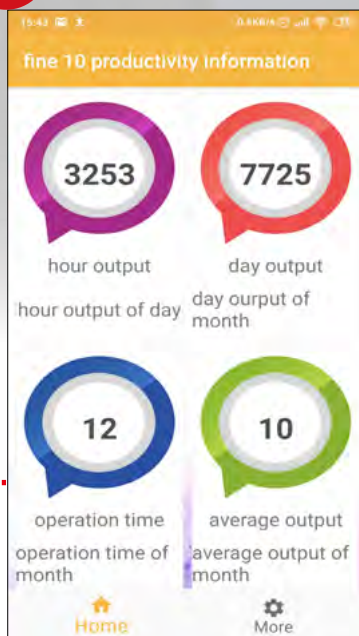


11.



▶ Click each bar to see the daily / monthly production data.

12.



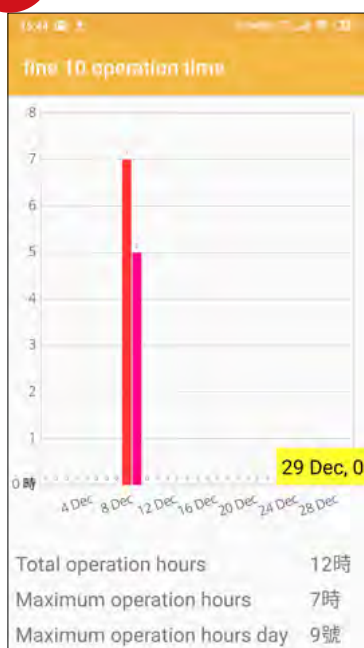
▶ Click 4 graphics on this page to see hourly and daily production / running time / average productivity.

13.



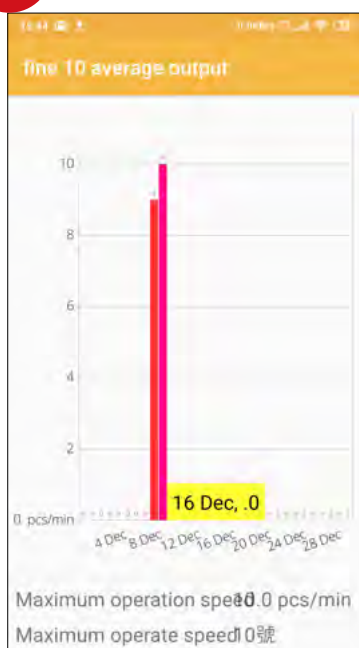
▶ Click "day output of month" to see daily productivity within a month. Data display with simple and colorful bars.

14.



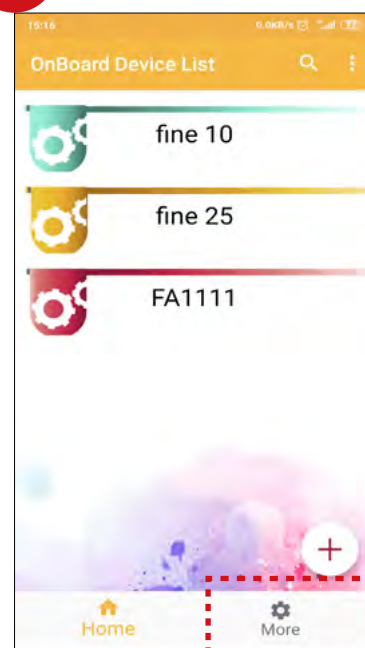
▶ The bars display total running time within a month.

15.



▶ The bars show monthly average productivity.

16.

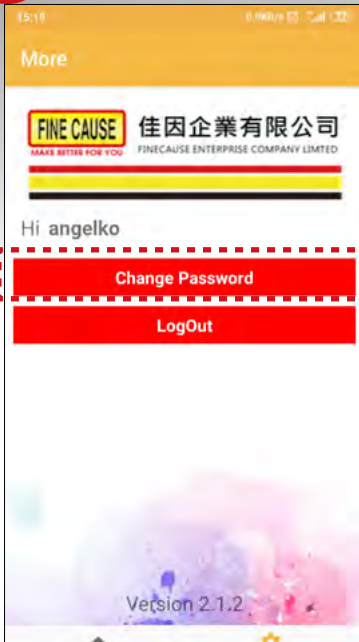


▶ Click "More" to enter the page of Logout and Change password.

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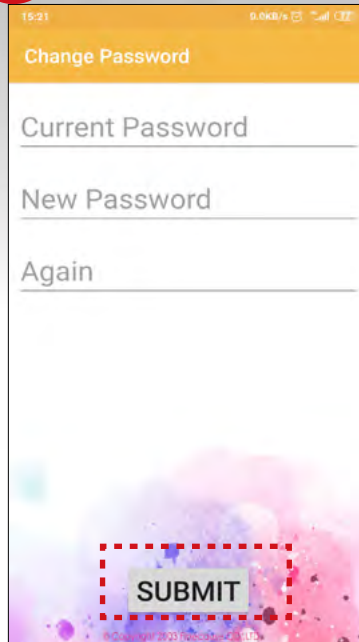


17.



- ▶ The selections on this page are to literally proceed the act when click.

18.



- ▶ Insert Current Password and New password. Confirm New password again and click SUBMIT to complete password change.

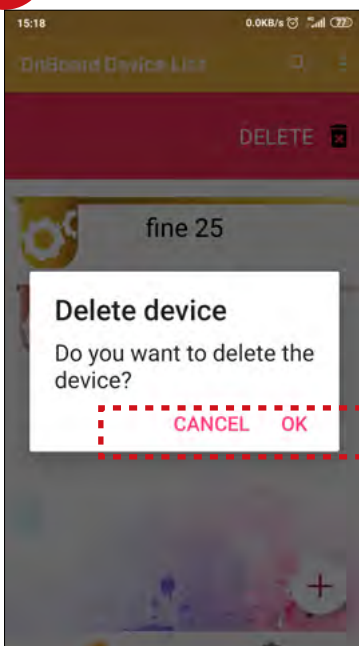
19.



Hold the button until it is able to change the name; scroll left to directly remove the device.

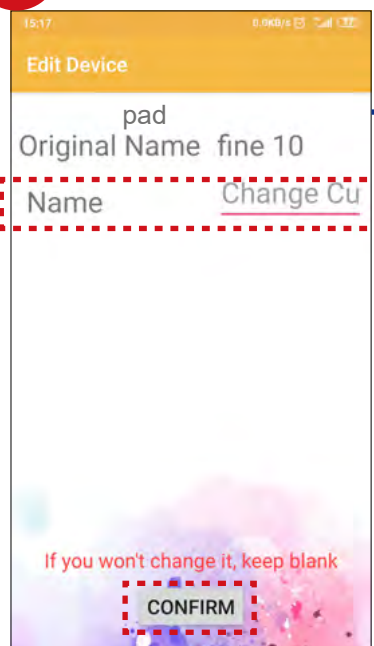
- ▶ Press a machine name for a few seconds, and enables to edit device. When delete an existed device, touch the name and slide left.

20.



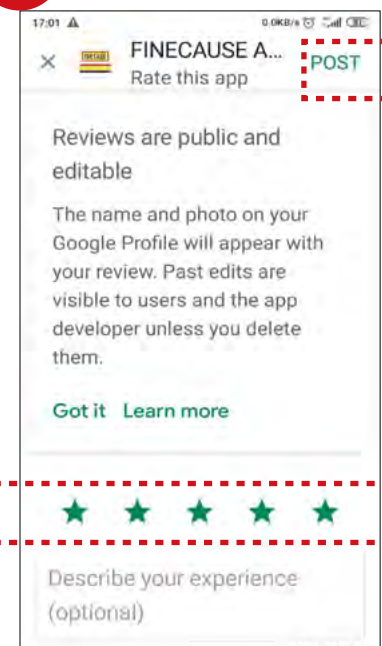
- ▶ An inquiry pops out to confirm the deletion. Click OK if yes. Click CANCEL if no.

21.



- ▶ Insert a machine name and click CONFIRM.

22.



- ▶ Rate our APP with the stars and click POST. We appreciate for your support.

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20.

Q&amp;A

**Q** I have registered an account and added device along with the instructions, but I still could not see the production data pages.the production data pages.

**A** : Please make sure the device is connected to the Internet.

**Q** I could not connect the machine to WiFi.

**A** : Please reboot the WiFi extender and retry the connection.

**Q** I submitted an issue of forgot password, but I did not receive an email to change password.

**A** : Please go to the junk or trash and try to look for the message. Move the mail to inbox.

**Q** The APP does not update the real time production data.

**A**: Please touch the screen and slide down the page to refresh the information. Data transferring is based on machine running. Machine stopped, data transferring stopped.

**Q** I forgot the SSID / APP password / WiFi extender IP.

**A** : SSID / APP password / WiFi extender IP are given by FINE CAUSE when each machine sold. Please keep it secured. In case of the aforesaid given figures lost, please dial +886-2-8686-9292 to look for a help.

**Q** I followed the instructions and guide to look for a solution, but the problem is still there.

**A1** : For case of WiFi connection on a laptop, please click [AnyDesk](#) to download the software. Thereafter please dial +886-2-8686-9292 to contact our technician.

**A2** : For case of WiFi connection on a mobile phone, please dial +886-2-8686-9292 for technical instructions.

**Q** Does Adroid system support the FINE CAUSE Productivity APP?

**A** : This APP support Android 5.0 version and above to Android 10.0 version. Once encounter an incompatible version, please update your mobile phone system before downloading the APP.